

ROLE PROFILE

Position Title: Senior Engineer	Reporting to: Director Active & Core - Plan & Design
Business Unit: Technology	
Division: Active & Core	Department: Active & Core - Plan & Design

A. ROLE AND CONTEXT

Purpose: This role is responsible for the planning, design and optimization for Ooredoo IPTV (IPTV/OTT) platform/services to provide optimum quality and network performance. The existing infrastructure to be planned, designed, and managed is IPTV (Headend, Middleware)	Functional Context: The Technology Unit within Ooredoo is the backbone of the organization providing all technology services which enable Ooredoo to deliver its services to its customers across all technology platforms, 24/7/365. In other words, it's responsible for the management of all Ooredoo networks, technology infrastructure/ platforms and processes to achieve fast time-to-market, high operational efficiency, and support product/ service innovation, and ultimately drive the financial performance of Ooredoo.
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B. ROLE ACCOUNTABILITIES

- Supports the development of IPTV network design.
- Takes care of the network optimization and performance of the IPTV networks / technologies.
- Suggests improvements to the process to enhance operational efficiency.
- Carries out special assignments or investigations as instructed by the Manager.
- Assists in compiling data related to the TV multimedia function and assist in preparing periodic reports to the management.
- Keeps Manager informed of all activities or problems and submit reports upon request.
- Assists in raising periodical reports by extracting the relevant data reflecting the actual situation of the process.
- Keep updated on the latest technology trends within the field of IPTV and OTT
- Ensure short-term (12-18 months) capacity forecasting is done and maintained at all times
- Provide all the relevant inputs and support to Procurement BU and ensure that IPTV equipment, kits and other resources are procured for effective functioning of design
- Support Technology Strategy in identifying upgrade of IPTV platforms, and retirement of legacy networks / equipment

C. SCOPE AND INTERACTIONS

Direct Revenue Responsibility: No Direct Budget Responsibility: No Direct People Management Responsibility: No	Primary Interactions (Internal/External)	
	Internal Relationships: Cross Functional	External Relationships: Vendors

D. KEY PERFORMANCE INDICATORS (KPI)

- Achievement & Timely Reporting of KPIs
- Work performed under time limits

E. EXPERIENCE, QUALIFICATIONS AND SKILLS

Minimum Experience, Essential Knowledge & Skills 5 years' experience in a similar role. Experience in IPTV (headend and middleware) and their associated technologies and operations	Minimum Entry Qualifications Bachelor's Degree in Computer Science or Communications or Telecom Engineering Preferred Certifications / Other Qualifications Any relevant certifications
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<u>Technical Competencies</u>	<u>Required Level</u>	<u>Behavioural Competencies</u>	<u>Required Level</u>	
CONVERGENT CORE MANAGEMENT	Basic	Customer Focus	Advanced	
TV / MULTIMEDIA PLATFORM MANAGEMENT	Intermediate	Creative Thinking	Advanced	
PARTNER MANAGEMENT	Basic	Quality and Continuous Improvement	Advanced	
PLANNING + (P&L FIT)	Basic	Promoting Teamwork	Advanced	
BUSINESS ANALYSIS	Basic			
Competency Level (Reference Range)	Basic	Intermediate	Advanced	Expert
	Low	>----->	>----->	>----->High