

ROLE PROFILE

Position Title: Senior Analyst Fraud Management	Reporting to: Manager Fraud Management
Business Unit: Finance	
Division: Revenue Assurance & Fraud Management	Department: Fraud Management

A. ROLE AND CONTEXT

Purpose: This role is responsible for supporting the detection and analysis of threats to minimize exposure and minimize losses owing to fraudulent abuse or attack on Ooredoo's revenue stream	Functional Context: Finance plays a critical role in the day to day operations and more importantly the strategic management and growth of the Ooredoo group, it oversees day to day operations within Qatar, and supports all M&A activities at Group level, undertaking or overseeing all financial due diligence etc. In the process in order to ensure the groups growth plans are managed from a financial perspective and group profit targets are achieved within an acceptable level of risk. This department is responsible for minimising losses owing to fraudulent abuse or attack on Ooredoo's revenue stream and limits exposure through detection, prevention and analysis of threats against Ooredoo's products & services.
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B. ROLE ACCOUNTABILITIES

- Identifies areas of potential revenue loss through fraud and provides cost-effective solutions. - Suggests effective internal controls by providing guidance and advice to any unit where loopholes identified could result in fraud. - Aids in the development of Fraud Awareness Programs within the organisation and ensures that it becomes part of the culture of the organisation. - Supports in compiling inputs towards implementation of a 'whistle blowing policy' and subsequently a 'fraud response' plan. - Prepares reports on a regular basis within short notice periods. - Updates the financial and accounting policies in compliance with Ooredoo corporate governance standards. - Supports the revision arrangements or agreements having financial obligations from a compliance perspective and proactively provides support to management in the decision making process.

C. SCOPE AND INTERACTIONS

Direct Revenue Responsibility: No Direct Budget Responsibility: No Direct People Management Responsibility: No	Primary Interactions (Internal/External)	
	Internal Relationships: Cross Functional	External Relationships: Vendors Business Partners

D. KEY PERFORMANCE INDICATORS (KPI)

- Level of Fraud identified and captured - Time-bound and Accurate presentation of data - Quality of compliance

E. EXPERIENCE, QUALIFICATIONS AND SKILLS

Minimum Experience, Essential Knowledge & Skills	Minimum Entry Qualifications
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5 years' experience in a similar role. Experience in Anti-Money Laundering and Compliance functions within a telecommunications company.	Bachelor's Degree in Finance or Accounting or Similar Preferred Certifications / Other Qualifications CFE (Certified Fraud Examiner) certification & Any other fraud certifications
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<u>Technical Competencies</u>	<u>Required Level</u>	<u>Behavioural Competencies</u>	<u>Required Level</u>
FRAUD MANAGEMENT	Advanced	Customer Focus	Advanced
AML / COMPLIANCE	Basic	Creative Thinking	Advanced
RISK MANAGEMENT	Intermediate	Quality and Continuous Improvement	Advanced
PROCESS MANAGEMENT	Basic	Promoting Teamwork	Advanced
POLICY MANAGEMENT	Intermediate		
Competency Level (Reference Range)	Basic Low >----->	Intermediate >----->	Advanced >-----> Expert High