

ROLE PROFILE

Position Title: Senior Technician	Reporting to: Senior Manager Fixed Deployment
Business Unit: Technology	
Division: Active & Core	Department: Active Deployment

A. ROLE AND CONTEXT

Purpose: This role is responsible for executing all hardware and physical installation activities (include fixing racks, ODF, installing equipment, patching fiber, copper cable termination, labelling, etc...) related to the active elements of the Fixed Access and Transport network as per given/assigned tasks	Functional Context: The Technology Unit within Ooredoo is the backbone of the organization providing all technology services which enable Ooredoo to deliver its services to its customers across all technology platforms, 24/7/365. In other words, it's responsible for the management of all Ooredoo networks, technology infrastructure/ platforms and processes to achieve fast time-to-market, high operational efficiency, and support product/ service innovation, and ultimately drive the financial performance of Ooredoo. The department is responsible for the deployment of mobile (macro, metro, micro, femtocell, and picocells) and fixed (converged) active network in terms of capacity, coverage and QoS
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B. ROLE ACCOUNTABILITIES

- Performs and executes RLU Copper and fiber works and activities.
- Provides direct supervision to contractors & keeps safety measure in workplaces for equipment and outworkers.
- Provides technical support to projects, contractors in routine works as per Ooredoo standard.
- Carries out maximum output from contractors without faults.
- Coordinates with other section and staff, engaging in interdepartmental communication for project daily activity implementation.
- Provides completion report to direct supervisor.
- Carries out ATP and performs cargo inspections.
- Updates project progress and reporting to the Senior engineer.

C. SCOPE AND INTERACTIONS

Direct Revenue Responsibility: No Direct Budget Responsibility: No Direct People Management Responsibility: No	Primary Interactions (Internal/External)	
	Internal Relationships: Cross Functional	External Relationships: Business Partners Vendors Customers

D. KEY PERFORMANCE INDICATORS (KPI)

- % of work execution completion within the agreed time
- Quality & quantity of work

E. EXPERIENCE, QUALIFICATIONS AND SKILLS

Minimum Experience, Essential Knowledge & Skills | **Minimum Entry Qualifications**

Senior Technician-0375